

Sam Vogel

Trust and Safety Specialist at Discord

Summary

Preventing and responding to abuse at scale so everyone can do what matters most: play games with their friends.

Experience

Trust and Safety Specialist at Discord

October 2017 - Present

Preventing and responding to abuse for Discord - Legal, policy, and anti-abuse.

System Administrator and EUC Support at Xperience

July 2017 - October 2017 (4 months)

Sysadmin and EUC support for Xperience communications. Supporting EUC Devices, servers, and overall network architecture. Work with Lead IT Administrator to develop documentation, identify points of improvements, implement solutions, and provide continued support to newly implemented systems.

Administrate servers, Active Directory, Exchange. Ensure network connectivity, uptime, and reliability.

Systems Administration, Systems Engineering for a small team.

Desktop Support Specialist at University of Michigan Health System

November 2016 - July 2017 (9 months)

Desktop Support (Level 2) involving general technical support and remote support.

Troubleshooting, repairing, and fixing hardware issues;

Troubleshooting and resolving end-user software issues;

Network troubleshooting and management;

Active Directory Administration;

Fleet management/Imaging.

Education

Washtenaw Community College

AAS, Computer Systems Networking, 2014 - 2017

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[Contact Sam on LinkedIn](#)