
Name

HIGHLIGHT OF SKILLS

- IT troubleshooting
 - Strong understanding of system infrastructure
 - Efficient in supporting secure IT operations
 - Adaptive problem-solving skills
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WORK EXPERIENCE

IT Technician

null 2025-null 2025

Redact

- Tested and verified hardware functionality
- Received and refurbished laptops
- Installed and configured Windows, MacOS, and Linux
- Troubleshooted and fixed corrupted installs
- Exceeded rate of available hardware to refurbish

Associate-Internship

null 2024-null 2024

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- Greeting Customers in a Friendly Manner
- Received Donated Goods from Donors
- Assisted Donors with Unloading Cars and Carrying Donations
- Organized Donations as they are Brought in, Utilizing Space Available
- Assisted Customers with Inquiries and Concerns

Event Organizer

null 2019-null 2022

YouTube

- Organizing Weekly Events on YouTube
 - Monitor participation, and maintain safe environment
 - Host operational server for community
 - Set-up and maintenance of Minecraft server and Linux environment for a community event
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EDUCATION

Redacted College

null 2018-Current

IT Systems Administrator

- **Technical Diplomas**
 - Networking Certificate 2019
 - Microsoft System Administration 2022
 - IT-Virtualization Systems Administration 2020
 - Linux Systems Administration 2020
 - Cisco Systems Administrator 2023